

JOB DESCRIPTION

Job Title	Integration Developer Lead		
Reports to	Director of Engineering and Change Delivery		
Department	Technology		
Job Family	Business Services	Level	4

About the School

At London Business School, we strive to have a profound impact on the way the world does business and the way business impacts the world. Our departments work hard to ensure that we are continually delivering a world-class service, academic excellence and that our course offering maintains our place as a leading business school.

With thought-leading faculty and dynamic learning solutions, we empower both businesses and individuals by offering a transformational learning experience that will broaden their professional knowledge and global mindset. As well as offering postgraduate courses for the business leaders of the future, we run open and customised executive courses for professionals and corporate clients that help leaders identify the future focus and strategic direction of their businesses.

With London in our hearts, we draw from its status as a financial, entrepreneurial and cultural hub to attract a diverse range of students and faculty, creating an abundance of opportunities to network with industry experts and alumni worldwide.

About the Department

The LBS Technology Department is responsible for delivering and supporting all digital technology solutions required for the effective running of London Business School.

We provide specialist capability in Service Delivery, Software Development, Digital Solutions Delivery, Teaching and Learning Technology, Platform integration, Data Management, Cyber Security, Project Delivery, Business Analysis, User Experience Business Change and Enterprise Architecture.

Job Purpose

The Integration Lead is accountable for the technical leadership, coherence, and delivery oversight of integrations across the LBS technology estate.

This role provides clear ownership of the integration landscape — working alongside Architecture, Delivery Managers, BAU teams, and third-party partners to ensure integrations are well-designed, secure, scalable, supportable, and aligned to long-term enterprise principles.

The Integration Lead bridges architectural intent and practical delivery, ensuring that integration patterns are consistently applied, risks are managed proactively, and the integration estate evolves in a controlled and sustainable manner.

Key Areas of accountability and Key Performance Indicators (KPIs)

Key areas of accountability:

Integration Strategy & Landscape Ownership

- Maintain visibility of the end-to-end integration landscape across core platforms and legacy systems.
- Define and champion integration principles aligned to enterprise architecture guardrails.
- Promote API-first, reusable, event-driven and secure integration patterns.
- Identify opportunities to simplify, consolidate or retire integrations over time.
- Ensure integration documentation and system contracts are maintained to agreed standards.

Integration Design & Technical Oversight

- Provide hands-on oversight of integration design including APIs, data flows, message contracts, and non-functional requirements.
- Review and contribute to HLDs and LLDs in partnership with Solution Architects.
- Ensure resilience, observability, error handling and performance considerations are embedded from design through to production.
- Act as design authority for integration-specific decisions within agreed architectural guardrails.

Delivery Coordination & Sequencing

- Act as focal point for integration work across delivery teams, engineering, QA, DevOps and suppliers.
- Own integration backlog visibility, dependencies, sequencing and risk management.
- Ensure integration work moves efficiently from design through build, test and release.
- Support Delivery Managers in managing cross-team integration dependencies.

DevOps, Quality & Operational Readiness

- Ensure appropriate integration testing strategies are defined and executed (unit, contract, E2E).
- Work with DevOps to ensure CI/CD pipelines support reliable integration deployments.
- Embed monitoring, logging and supportability practices.
- Partner with BAU to ensure operational handover is structured and robust.

Governance, Risk & Security

- Ensure compliance with LBS security standards and data protection requirements.
- Contribute to architectural and delivery governance forums.
- Proactively manage integration risks and technical debt.
- Escalate integration-related trade-offs or architectural tensions appropriately.

Key Performance Indicators (KPIs)

- Integrations delivered predictably and aligned to delivery milestones.
- Reduction in integration-related production incidents.
- Clear visibility and management of integration risks and dependencies.
- High-quality documentation and operational readiness at go-live.
- Improved reuse and reduction of duplicate integration patterns.
- Positive feedback from delivery and BAU teams.

Knowledge/Qualifications/Skills/Experience required

Knowledge, Skills & Experience

Essential

- Significant experience leading enterprise integration design and delivery.
- Strong knowledge of integration patterns (request/response, pub-sub, orchestration, event-driven architectures).
- Hands-on experience with Azure Integration Services (Service Bus, API Management, Functions, Logic Apps or equivalent).
- Experience designing API-first solutions including versioning and contract management.
- Strong understanding of authentication and authorisation (OAuth2, OIDC, Entra ID).
- Experience working across multiple delivery teams and suppliers.
- Understanding of DevOps, CI/CD and operational readiness for integration platforms.
- Ability to explain integration concepts to both technical and non-technical audiences.

Desirable

- Experience within Higher Education or complex multi-system environments.
- Exposure to Salesforce or other SaaS ecosystem integrations.
- Relevant Azure or cloud certifications.

Qualifications

- Bachelor's degree in Computer Science, Engineering, or equivalent practical experience.
- Relevant cloud or integration certifications demonstrating commitment to professional development are desirable.

Staff	
Budgets	
Date Updated	06/03/2026